

SUV

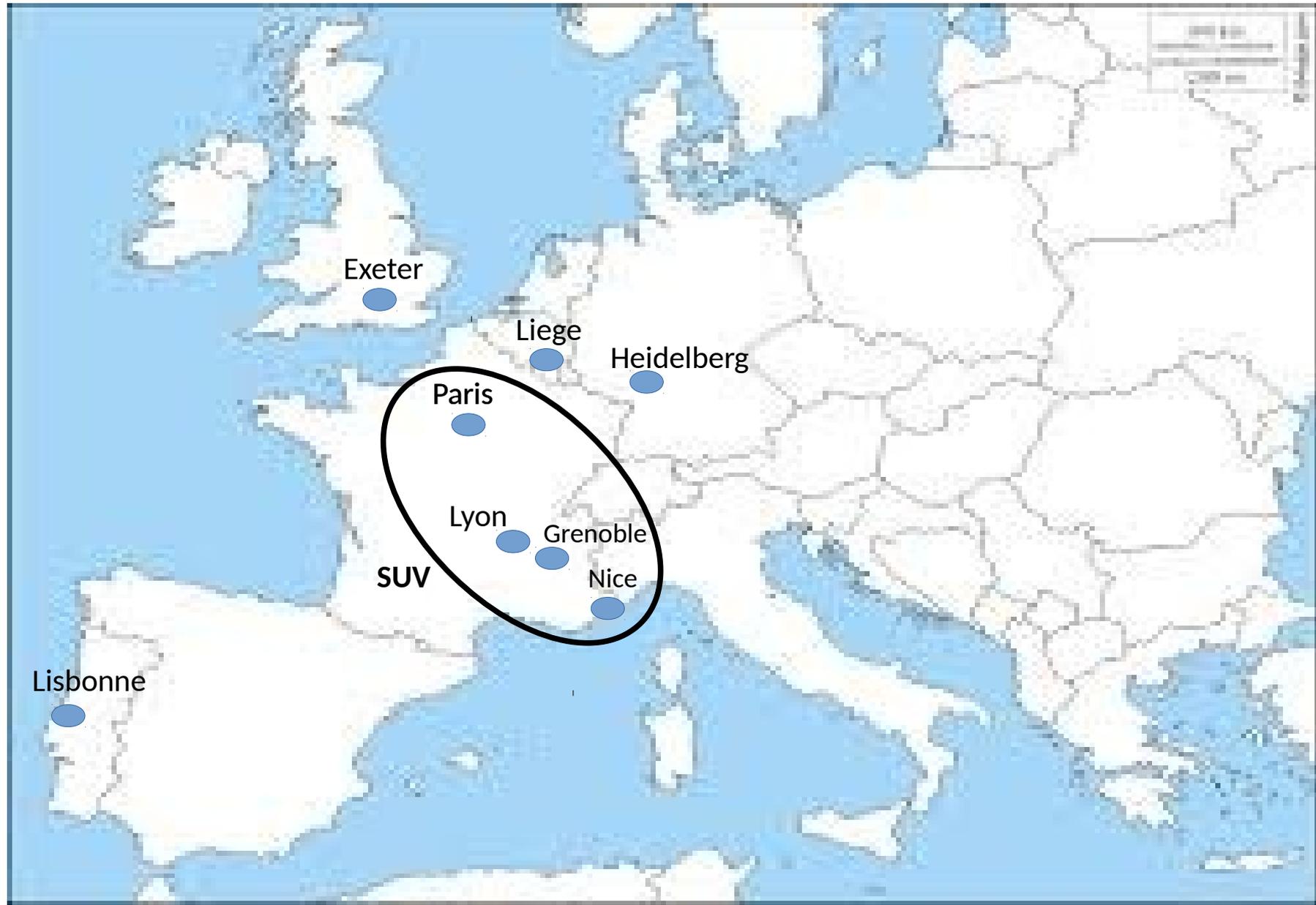
Service aux Utilisateurs du VLT

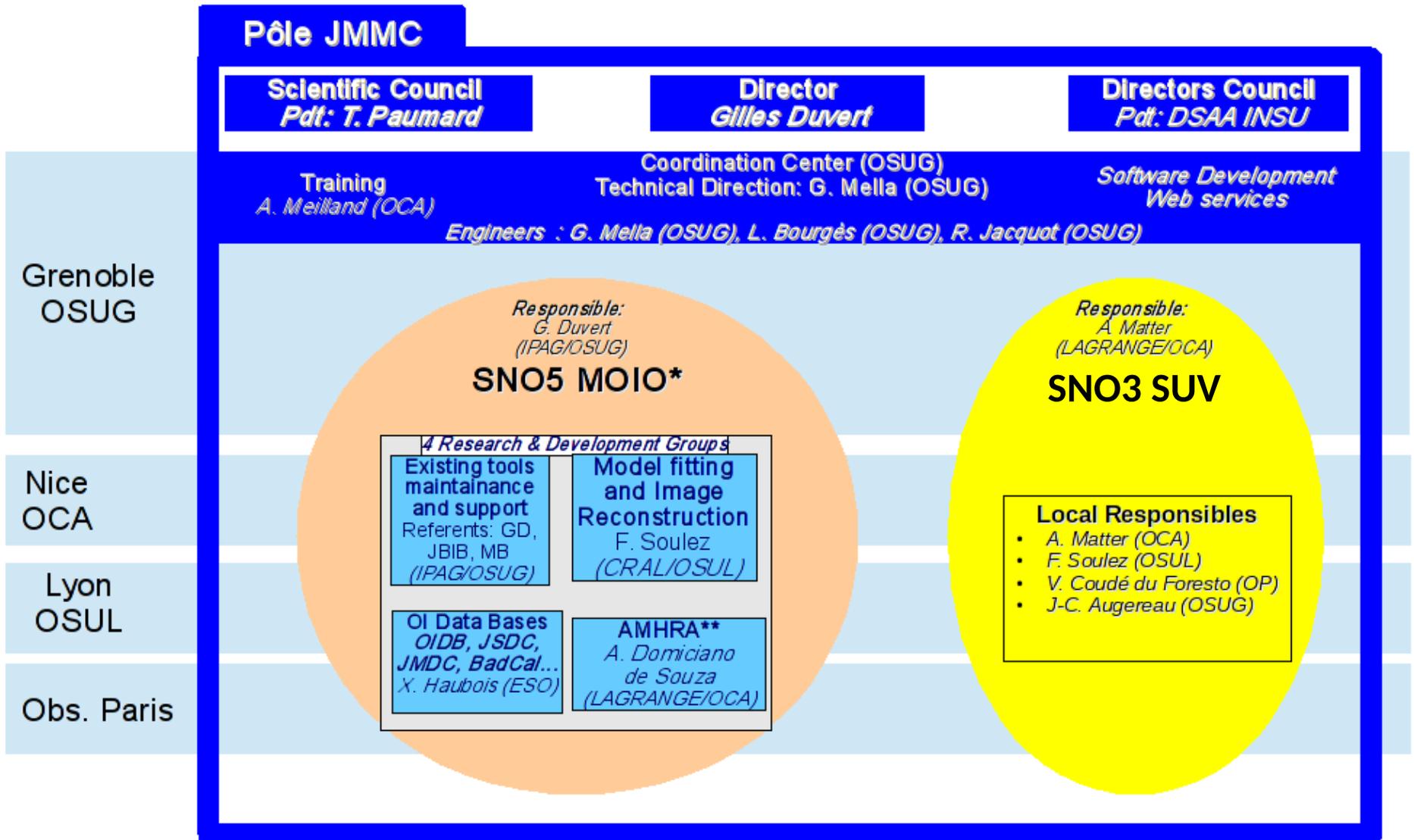


Alexis Matter

Laboratoire J.-L. Lagrange - Observatoire de la Côte d'Azur

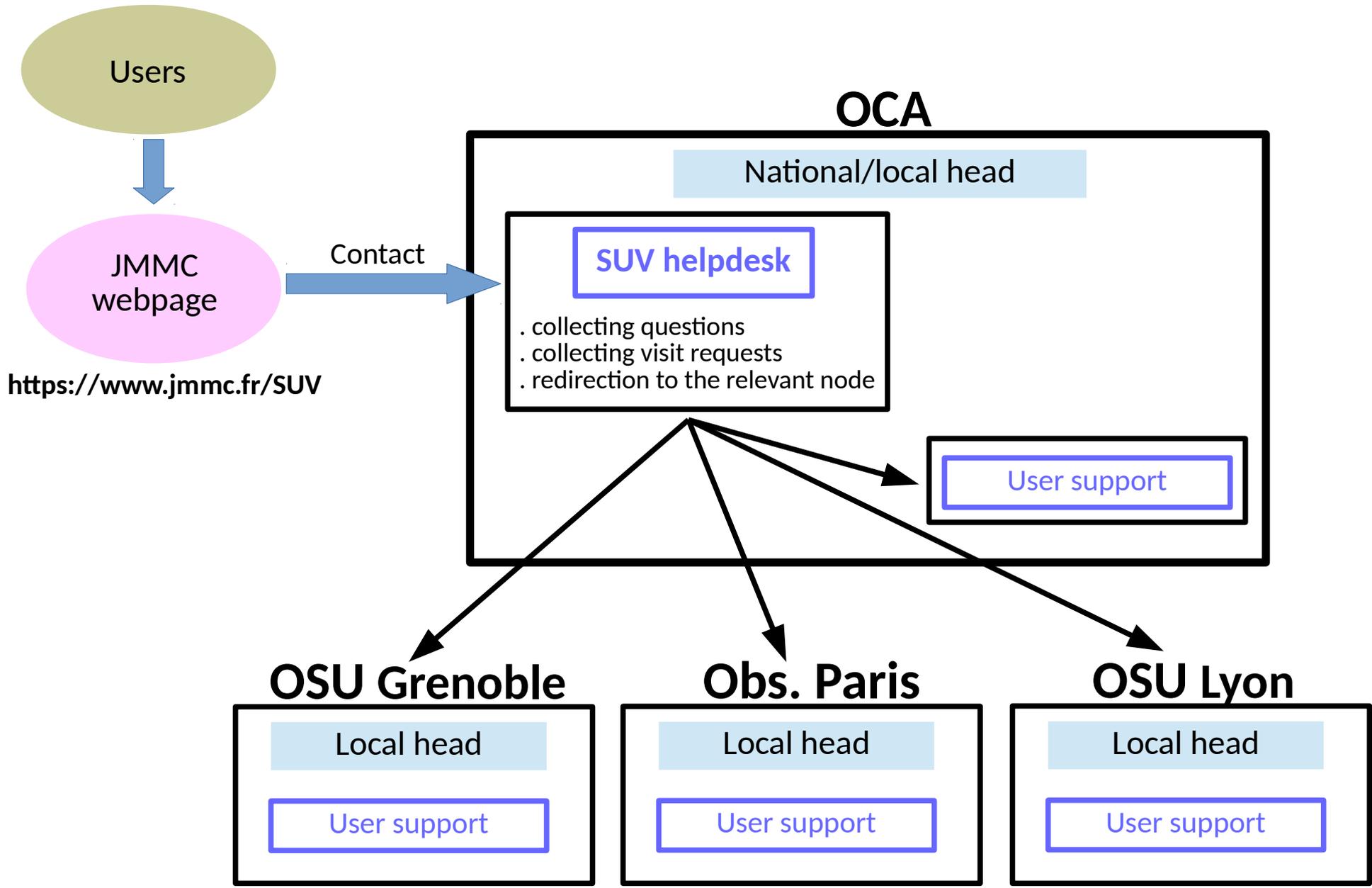


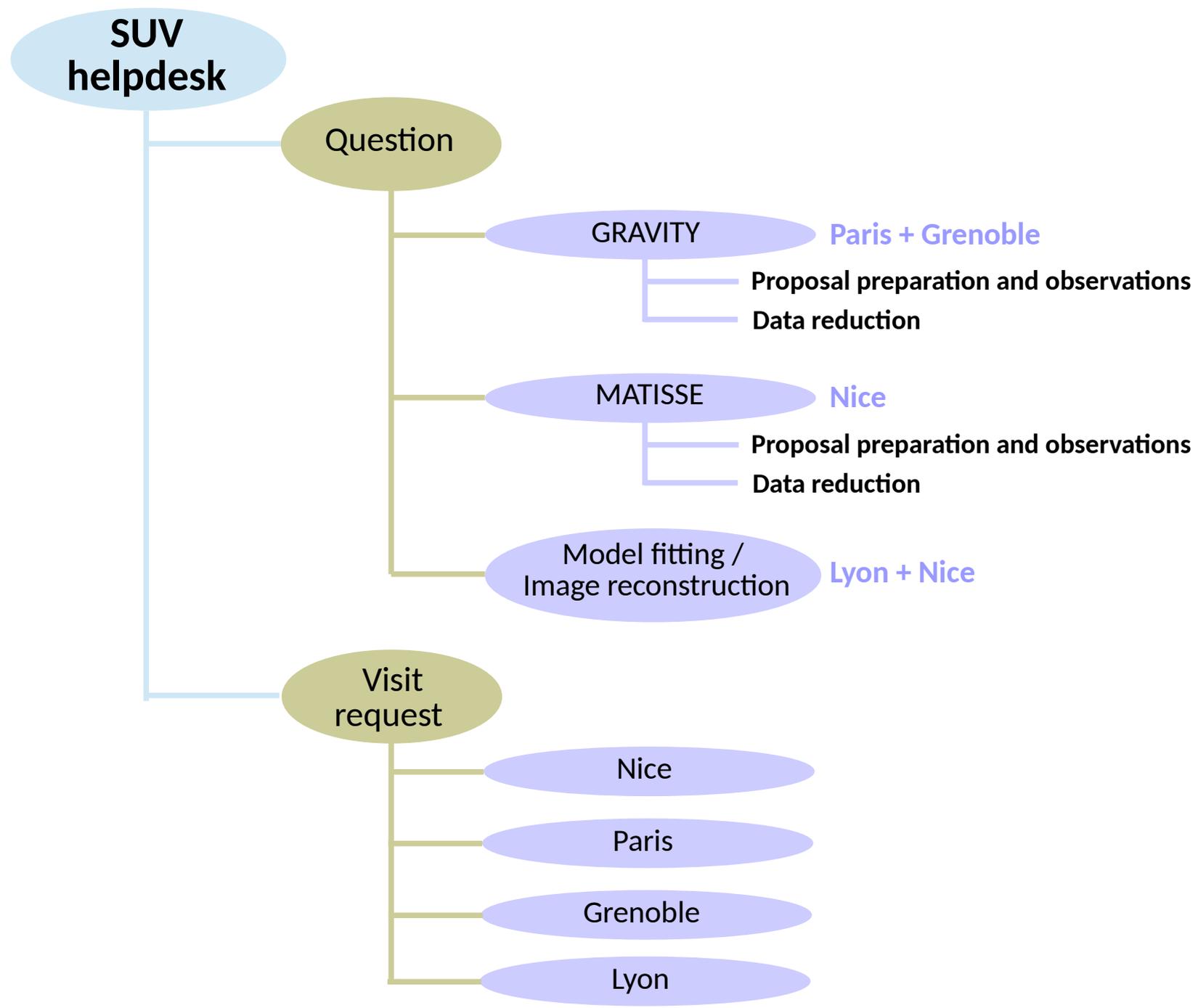




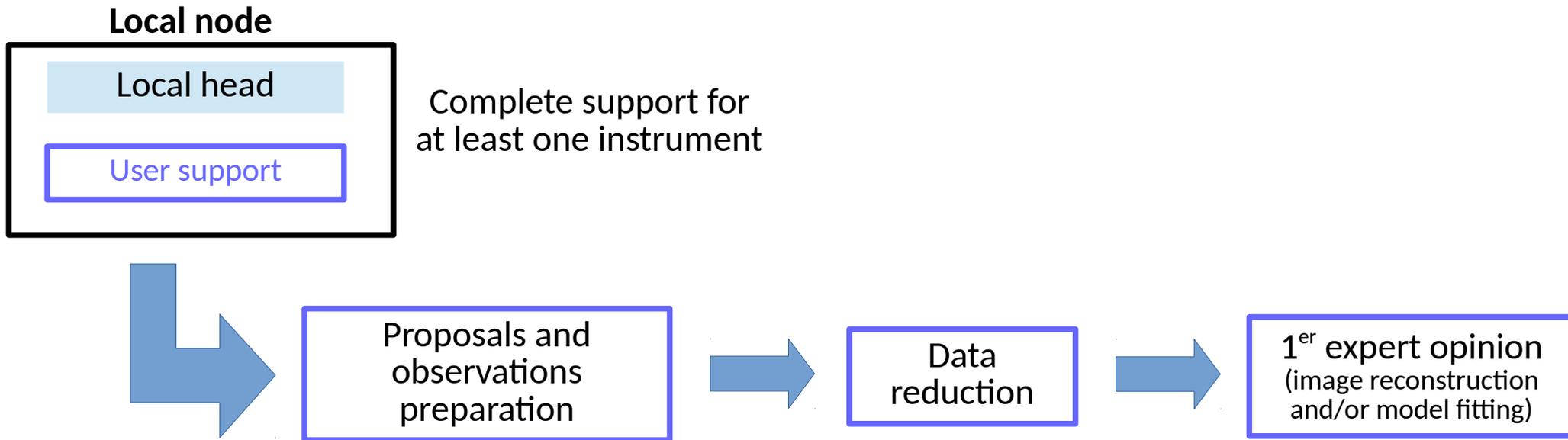
(*) Méthodes et Outils pour l'Interférométrie Optique

(**) Analyse et Modélisation en Haute Résolution Angulaire

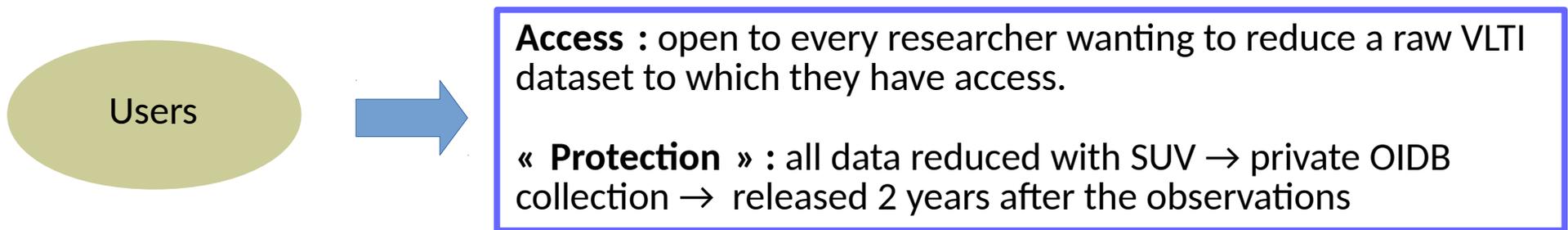




Available services



Data access and protection

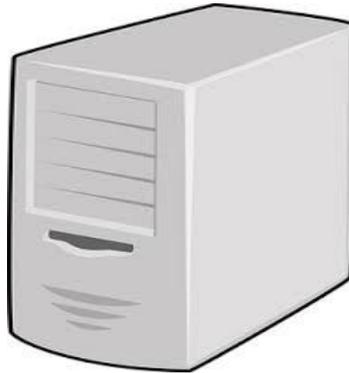


SUV node

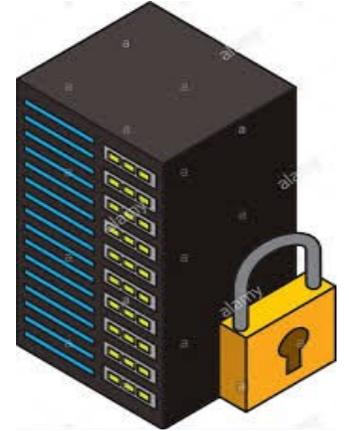


SUV expert (private machine)

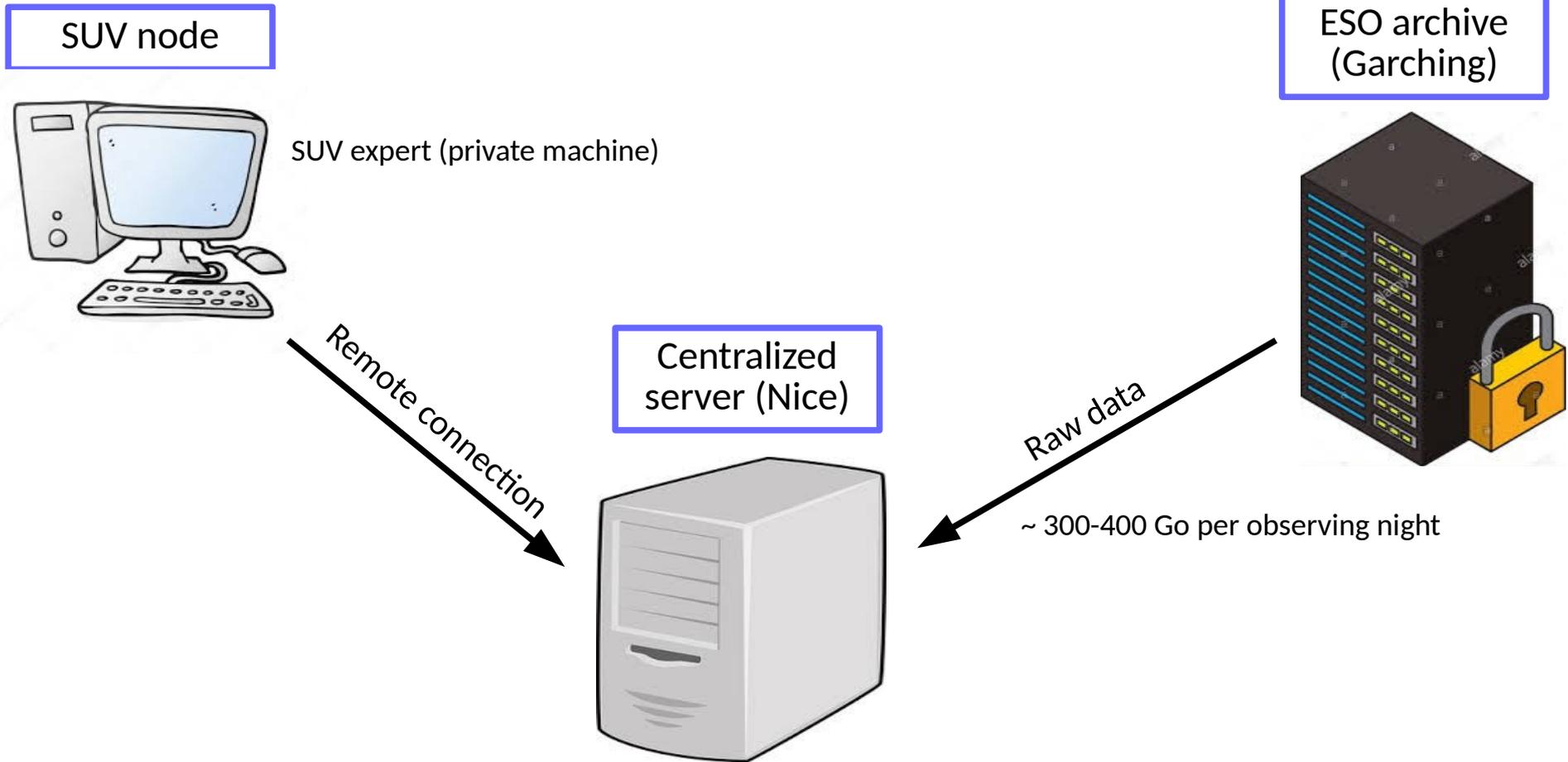
Centralized server (Nice)

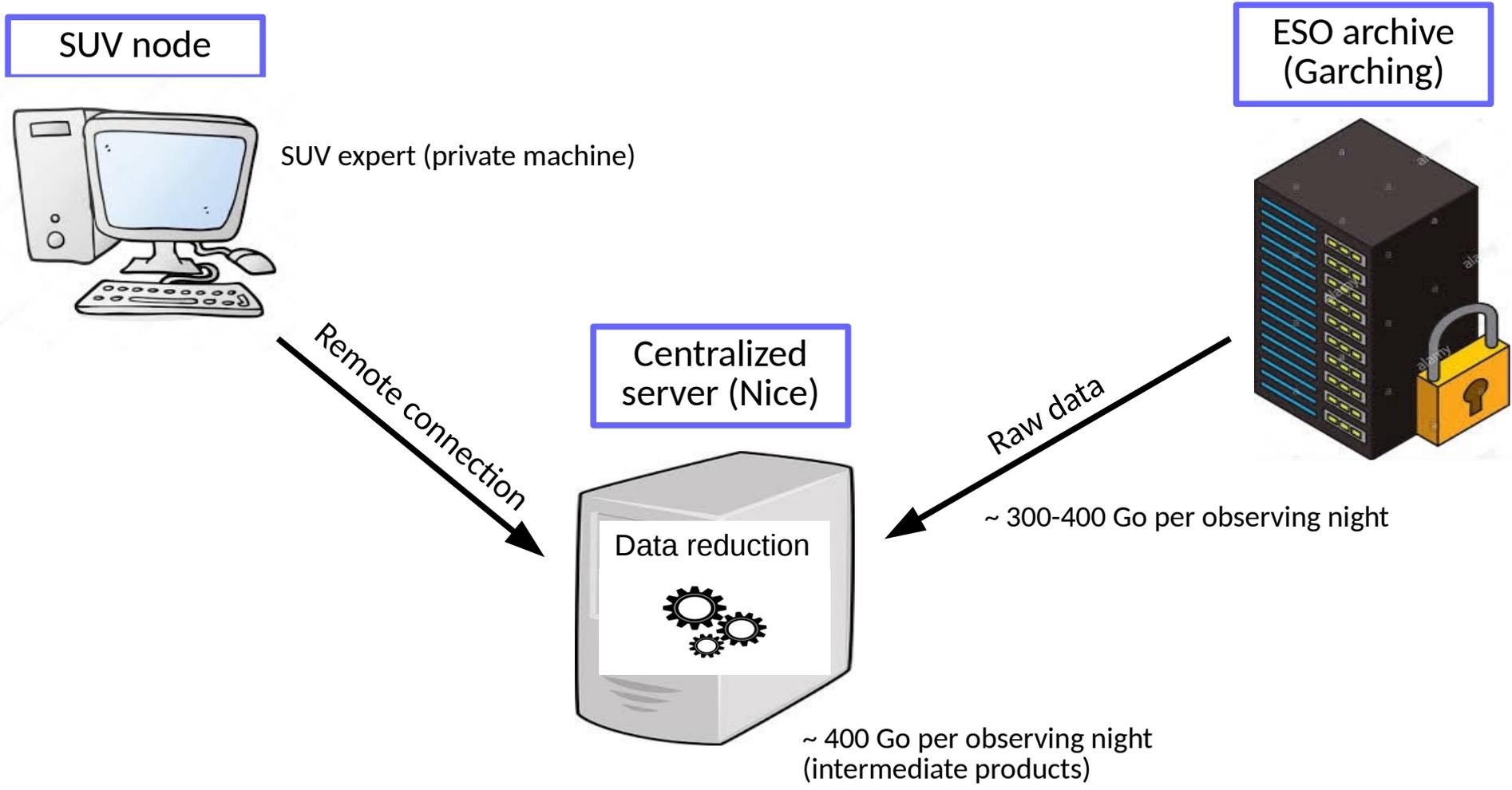


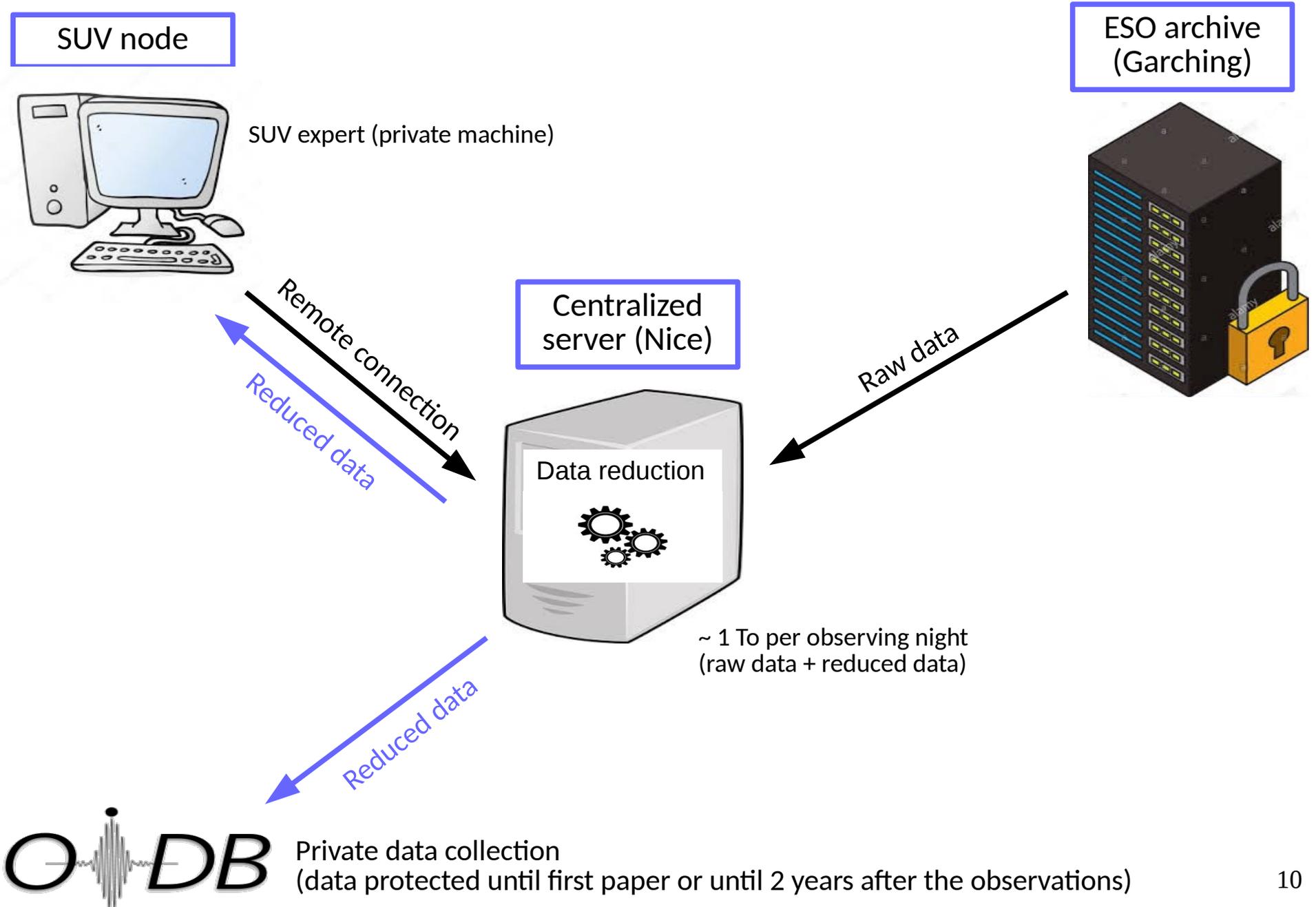
ESO archive (Garching)



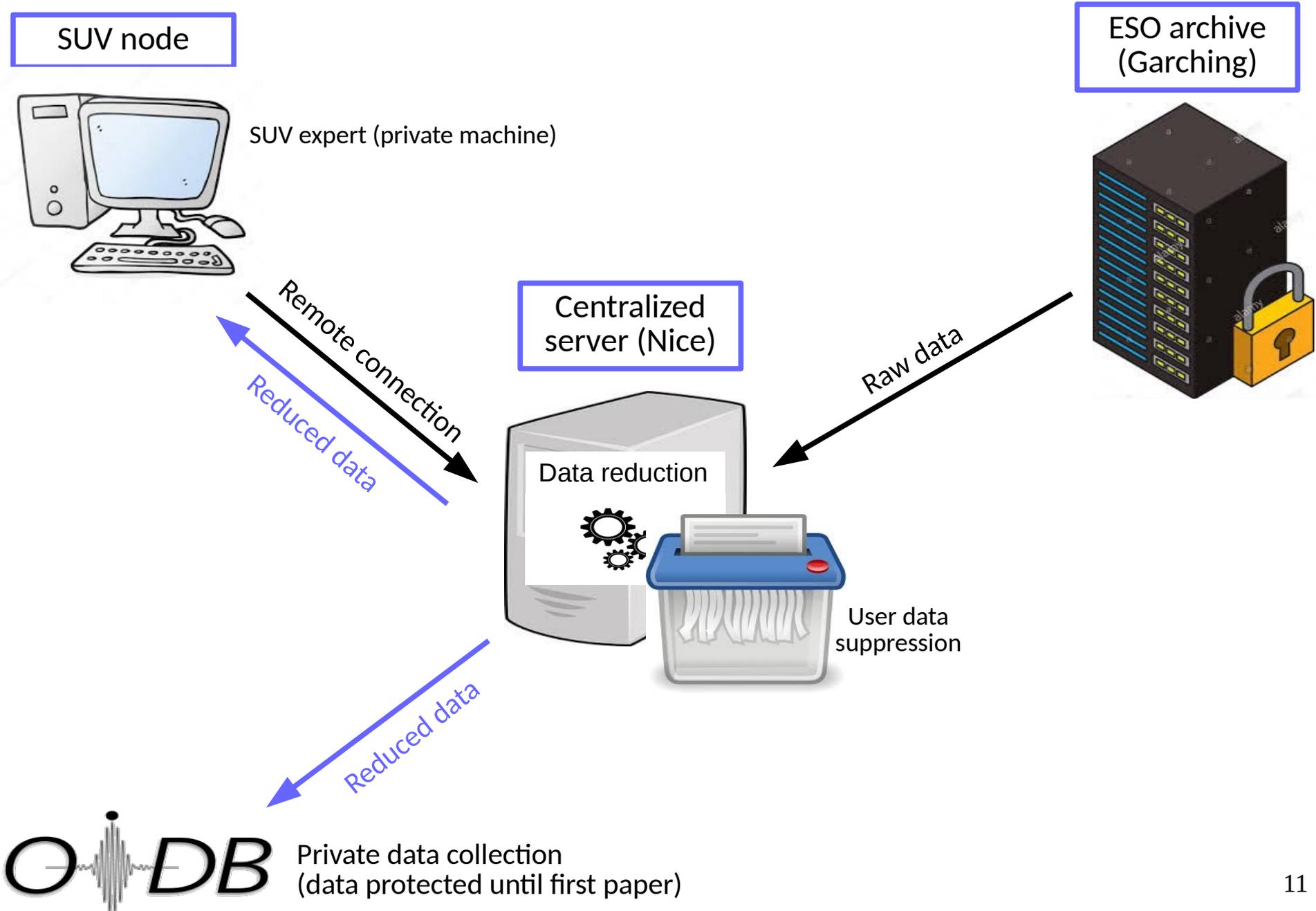
Face-to-face assistance - data handling







Face-to-face assistance - data handling



SUV helpdesk interface

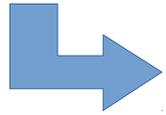
- ➔ Test of the interface in March 2019 (submission / handling of tickets, communications)
- ➔ **Helpdesk actived and functional (SUV is OPEN)**

Face-to-face support

- ➔ Simulation of a visit in Grenoble for support on GRAVITY (visitor : A. Matter, SUV expert : K. Perraut)
- ➔ « Individual » approach : Storage and reduction of raw data on personal laptop (4 cores CPU at 2.1 GHz, 15GB RAM, 720 Go disk space)
- ➔ Test globally successful (GRAVITY data reduced), however problems and needs identified

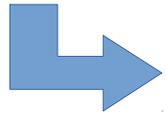
Needs identified (or confirmed)

Centralized server



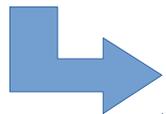
- . Data reduction optimization
- . No debug « on the fly »
- . Softwares up-to-date (pipelines, additional tools)

Introductory documentation to interferometry



Better handling of novice users

Training actions on JMMC tools for SUV personnel



Homogeneity and optimisation of user support

Centralized server at OCA (2*20 cores, 7*32 Go RAM)

- ✓ Purchased, installed and available (pipelines and software suites to be installed)

Visibility and access to SUV

- ✓ Optimization JMMC webpage / access to the helpdesk (in progress)

Manpower

- ✓ Reinforcement of the manpower (especially in Paris and Grenoble)



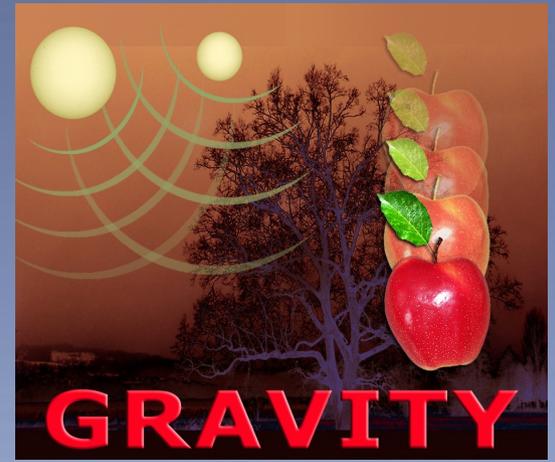
Communication actions

- ✓ Announcement of SUV opening on OLBIN and forum-hra
- ✓ Next VLTI school in Nice (September 2020)





JMMC



Merci !

